



## Press Release

City of Artesia, California

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### FOR IMMEDIATE RELEASE

City Hall to Open to the Public by Appointment Only on August 3rd

The City of Artesia has taken significant measures to protect the public and staff as the COVID-19 outbreak has persisted over the last several months. Staff continues to work diligently to address requests for service by residents and businesses. In recognition that some services require in-person interaction, the City will be opening to the public for limited in person services by appointment only on Monday, August 3<sup>rd</sup>.

To protect the health and safety of all employees and members of the public, all services which can be conducted via email or over the phone will continue to be conducted remotely. Services that will be offered in person by appointment include Notice of Violation/Citation Appeals, Dial-a-Ride registration, Parks and Recreation program registrations, Measure V and other payments, residential parking permits, submittal of plans, and building and planning permits. A full list of services with contact names and numbers for appointments is available at [www.cityofartesia.us](http://www.cityofartesia.us).

Appointments will be available during operational hours Monday-Thursday based on the availability of the department assisting the customer. To ensure social distancing measures are adhered to in the reception area, only one appointment will be permitted at a time. Anyone arriving for an appointment at City Hall will be required to wear a mask for the entire visit, wait at the space marked in front of the entrance upon arrival before an employee greets you, submit to a health and COVID-19 exposure screening, and maintain at least a 6-foot distance when following the employee into the building. Anyone who is not in compliance with any of these items will not be permitted into the facility and will be asked to reschedule their appointment for a later date.

Some appointments will be taken at the Artesia Park Office and will be subject to similar procedures. A City staff person will confirm your appointment time and location ahead of time and will inform you of what to expect upon arrival.

The City will continue to update this procedure as new information and guidance is provided from Federal, State, and County public health authorities. For more information on City operations and COVID-19 response, please visit [www.cityofartesia.us/index.aspx?NID=346](http://www.cityofartesia.us/index.aspx?NID=346).

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*Located in southeast Los Angeles County, Artesia is a diverse, vibrant city with nearly 18,000 residents and a dynamic business community. The City of Artesia, a leader in sustainability practices and winner of three Beacon Spotlight awards in 2018 and 2019, is focused on serving the community with sound governance, 21st century infrastructure, and a commitment to public safety. To request services or share a question, visit our [Service Request page](#). To stay updated on our projects and events, visit us at [CityofArtesia.us](http://CityofArtesia.us), like us on Facebook and follow us on Instagram @OfficialCityofArtesia, and subscribe to our YouTube channel @CityofArtesia.*