



City of Artesia

Home Internet Rebate Program Application

Guidelines & Instructions: Please read the following guidelines and instructions closely before submitting your rebate application.

The City of Artesia's Home Internet Rebate Program assists residents by offering a rebate to those who enroll in a low-income at-home internet service. Households that newly enroll in such a program will be eligible to receive a rebate of up to \$180 over 12 months (up to \$15 per month) for the cost of subscribing to such a service.

To be eligible to receive a rebate, an Artesia resident must have newly enrolled in a low-income at-home internet service within 30 days prior to submitting their application. Eligible services include Spectrum Internet Assist, Frontier Fundamentals, or other similar services that provide at-home internet service to low-income households for a reduced price. Households must enroll in such a service, submit this application with proof of that enrollment, and then submit billing statements and proof of payment each month to receive a monthly rebate. Approved applicants can receive up to \$15 per month for 12 months (or \$180 total over a 12-month period) in rebates to offset the cost of these services.

Applications must be submitted within 30 days of enrolling in a low-income at-home internet service. The rebate program will be limited to one rebate per household and offered on a first-come, first-served basis. Funds are limited, so residents are encouraged to apply as soon as possible.

For this application to be considered complete, it must include a document proving recent enrollment in an eligible service. Within two weeks of application submission, applicants will be notified if the application is approved, or if there is additional information needed. Once an application has been approved, the resident will be notified, and the resident can begin submitting their billing statement and proof of payment on a monthly basis to receive rebates throughout the following 12 months, or as long as the resident remains enrolled in the service.

For more information, please contact Jeremy Bates, Management Analyst for the City of Artesia at (562) 865-6262, extension 245 or email at jbates@cityofartesia.us. Complete application packets can be submitted via email jbates@cityofartesia.us, or in person or by mail to: City of Artesia, Attn: Home Internet Rebate Program, 18747 Clarkdale Ave., Artesia, CA 90701.

Applicant Information

Name: _____ Date: _____
First Last

Address: _____
Street Address Apartment/Unit #

Artesia CA 90701
City State ZIP Code

Phone: _____ Email: _____

What low-income at-home internet service did you enroll in?: _____

Enrollment Date: _____

Estimated First Billing Date: _____

Please attach a copy of a document proving your enrollment in the low-income at-home internet service you listed above.

FOR STAFF USE ONLY

Received Date/Time: _____ Complete? _____

Enrollment Proof Included?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Approval Process:	Approved?	Initials/Date
Application Signed?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Management Analyst	_____	
Address Valid?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Notes:		
Service Product Valid?	YES <input type="checkbox"/>	NO <input type="checkbox"/>			

Disclaimer and Signature

By signing the application, you understand and represent that you are fully responsible for the validity of all information provided in this application, and declare that you reside and are a resident in the City of Artesia, and you are a new enrollee in a low-income, at-home internet service. You will receive notification via phone or email when your application has been approved detailing next steps to begin receiving your rebates.

Applications will be reviewed on a first-come, first-served basis. The approval and issuance of a rebate or rebate(s) is not guaranteed and is subject to the availability of program funds. Furthermore, each application will be reviewed to determine whether program guidelines were followed before any reimbursement is issued. If the information is found to be invalid, the City reserves the right to deny the application.

Unless you ask us not to, we may contact you via email in the future to tell you about new City services. By providing your email address, you give your permission to receive information related to other city topics. You may opt out of any future contacts from us at any time by contacting us via email or phone.

Applicant Signature: _____ Date: _____